

# Homeless Liaison Committee Minutes

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## **Date and Time**

Tuesday, September 23<sup>th</sup> 2011 10:00AM-11:00AM

## **Location**

The Way Home, 214 Spruce St, Manchester, NH 03103

## **Attendees**

|                |                       |                 |
|----------------|-----------------------|-----------------|
| Dave Carroll   | Jennifer Comeau       | Pascale Etienne |
| Izet Hamidovic | Jocelyne Pinsonneault |                 |
| Jacob Hull     | Shane Fisher          |                 |

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Minutes for August 16, 2011 Approved

## **Old Business**

- Jocelyne will re invite Kim Calhoun to these meetings.

## **Homeless Services Center Update**

- Bob is back. He's there from 9-1. There are high praises for him because he is good at diffusing situations.
- Jim is not there for the time being. Chris is still looking to hire an assistant manager.
- Want to extend an invitation to Bob at the Homeless Service Center and Susan at Angie's Shelter to come to the Homeless Liaison Meetings. Both are clients who could serve as advocates for others in that Community.
  - Also including these kinds of representatives are important for adapting to HUD's requirements of Homeless liaison committee as well as including more diverse viewpoints.
- Dave will keep Chris in the loop of the plans to eventually include Bob and Susan on the committee.
- Who is responsible at the Homeless Services Center for providing office supplies to the service providers and other staff?

## **Master List of Service Agencies and Point of Contact Person**

- Want to create a list (possibly a separate one for clients) that directly refers to specific points of contacts for different service providers eg the point of contact for persons under the age of 18 and above would be 2 separate contacts
- Function as a sort of quick sheet of who's who and could be part of orientation for new service providers.
- At the next meeting will update this list.
- Jennifer will email the list of contacts she has that she's been creating and Pascale will email it to the rest of the committee.

- Master list could potentially go to different community organizations or establishments for example the Manchester City Library.

### **Homeless Feedback Group**

- Were not able to have the meeting that was set for Wed Aug 31<sup>st</sup>.
- So instead Dave will be organizing a meeting for September 21<sup>st</sup> and a backup day of September 28<sup>th</sup> at 1:00 at Victory Park
- Chris at the Homeless Services Center has been getting feedback from clients through individual meetings.

### **Multicultural Training for Outreach**

- The group should be fine to go ahead and go but Dave needs to confirm that its ok for the this committee to go.
- The trainings are given once every 6 months.

### **Other Business**

- Kevin at the unemployment office who helps homeless Vets is interested in joining this committee.
- Ambulatory personnel judging and not treating clients with respect. Question of outreach was brought up.
- The committee had previously had done outreach with Rockingham Regional Ambulance Corps. But they have since closed down. So Jake will research who the committee can do outreach with now.