

Homeless Liaison Report

Introduction

This is the Homeless Liaison Committee's report for the 1st half of 2011. The purpose of the report is to provide a short summary of the challenges, accomplishments, and overall progress the committee has made for this half of the year. The report was compiled using minutes from the committee's meetings, reports from the MCoC database, and input from the committee's chair (and possible committee members as well, at the discretion of the Chair). This report's target audience is MCoC leadership, MCoC members, this committee's members, and possibly the general public. A copy of this report will be made available to the designated MCoC leadership and to the committee.

This report is broken up into 3 sections: **summary of meeting minutes**, **attendance reports**, and the **committee's strategy report**. For questions regarding this report, please contact the MCoC Coordinator at vista@mcofnh.org.

Report Prepared By
Kyle Beaulieu, MCoC Coordinator

Summary of Minutes

01-19-2011

Homeless Service Center (HSC) – Different populations are being seen, higher functioning, people just losing their job.

Preparing for March Homeless Needs Assessment (HNA).

Reviewing “Work Groups” idea of the past to provide HSC guests with valuable work references (in a volunteer role).

01-24-2011 (Special Meeting)

Met with Bernie Bluhm to discuss preparations for the March NH HNA.

Overview of how the survey’s work.

The Homeless Liaison Committee will assist as points of contact for the survey volunteers to get in touch with agencies.

02-15-2011

Reviewing safety for Outreach, Point-in-Time Count (PIT), and the HSC.

Safety concerns regarding the HSC were discussed in-depth.

Increased training for volunteers was one solution discussed to mitigate some of the safety concerns at the HSC.

03-15-2011

Review of the Committee’s responsibility for the upcoming NH HNA.

Additional review of safety regarding Outreach.

Discussing various opportunities to provide more multicultural outreach.

04-15-2011

More in-depth discussion regarding multicultural outreach, including possible training opportunities.

Briefly discussing the “Work Groups” program for the HSC.

05-17-2011

Discussing various trainings available for outreach workers.

Reviewing the outreach schedule.

A brief overview of the upcoming PIT count.

06-21-2011

Have committee members present what they do once per meeting.

Reviewing HSC concerns and discussing upcoming transitions in policy and administration.

Attendance Reports

The following attachments provide attendance reports for each meeting. In addition, reports are attached which provide the cumulative in-kind contributed hours committee members spent in meetings, as well as the value of those hours. In summary:

- 6 Regular meetings were held;
- 1 Special meeting was held on the topic of the NH Homeless Needs Assessment;
- Total attendance for those meetings was 38;
- 11 unique individuals and 9 unique agencies attended those meetings; and,
- A total of 33* hours was spent in meetings, which is a total value of \$686.40* of contributed hours.

* The total number of hours and value of those hours does not include the MCoC Coordinator and the Director of Homeless Services for the City of Manchester/Granite United Way.



Date Range
01/01/11 - 06/21/11

Manchester Continuum of Care: Report
List of All Meetings

Committees Selected
Homeless Liaison



	Date of Meeting	Committee Name
<i>January 2011</i>		
	01/19/11	Homeless Liaison
	01/24/11	Homeless Liaison
<i>February 2011</i>		
	02/15/11	Homeless Liaison
<i>March 2011</i>		
	03/15/11	Homeless Liaison
<i>April 2011</i>		
	04/19/11	Homeless Liaison
<i>May 2011</i>		
	05/17/11	Homeless Liaison
<i>June 2011</i>		
	06/21/11	Homeless Liaison

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Date Range
01/01/11 - 06/21/11

Manchester Continuum of Care: Report
All Meeting Attendance

Committees Selected
Homeless Liaison



Committee
Homeless Liaison
January 2011

Attendees Name **Attendee's Agency**

Kyle Beaulieu	Manchester Continuum of Care
Kyle Beaulieu	Manchester Continuum of Care
Jocelyne Pinsonneault	Manchester School District
David Carroll	Mental Health Center of Greater Mancheste
David Carroll	Mental Health Center of Greater Mancheste
Shane Fisher	Southern New Hampshire Services
Izet Hamidovic	The Way Home
Izet Hamidovic	The Way Home

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February 2011

Kyle Beaulieu	Manchester Continuum of Care
Jocelyne Pinsonneault	Manchester School District
David Carroll	Mental Health Center of Greater Mancheste
Kevin Kintner	New Horizons for NH
Shane Fisher	Southern New Hampshire Services
Izet Hamidovic	The Way Home

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March 2011

Laura Plaisted	Child and Family Services of NH
David Carroll	Mental Health Center of Greater Mancheste
Kevin Kintner	New Horizons for NH
Shane Fisher	Southern New Hampshire Services

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April 2011

Laura Plaisted	Child and Family Services of NH
Linda Lurvey	Harbor Homes
Kyle Beaulieu	Manchester Continuum of Care
David Carroll	Mental Health Center of Greater Mancheste
Shane Fisher	Unknown
Jessica Harvell	VA Medical Center
Claire Cavanagh	YWCA

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Committee	Attendees Name	Attendee's Agency
<i>May 2011</i>	Jocelyne Pinsonneault	Manchester School District
	David Carroll	Mental Health Center of Greater Mancheste
	Izet Hamidovic	The Way Home
	Claire Cavanagh	YWCA
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<i>June 2011</i>	Linda Lurvey	Harbor Homes
	Kyle Beaulieu	Manchester Continuum of Care
	Jocelyne Pinsonneault	Manchester School District
	David Carroll	Mental Health Center of Greater Mancheste
	Kevin Kintner	New Horizons for NH
	Charlie Sherman	New Horizons for NH
	Izet Hamidovic	The Way Home
	Shane Fisher	Unknown
	Claire Cavanagh	YWCA
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		38



Date Range
01/01/11 - 06/30/11

Manchester Continuum of Care: Report

Committees Selected
Homeless Liaison



Individual In-Kind Contributions*

Name	Hours	Value of Hours**
Charlie Sherman	1.0	\$20.80
Claire Cavanagh	3.0	\$62.40
David Carroll	7.0	\$145.60
Izet Hamidovic	5.0	\$104.00
Jessica Harvell	1.0	\$20.80
Jocelyne Pinsonneault	4.0	\$83.20
Kevin Kintner	3.0	\$62.40
Laura Plaisted	2.0	\$41.60
Linda Lurvey	2.0	\$41.60
Shane Fisher	5.0	\$104.00

Total Cumulative Meeting Hours 33.00
Total Value of Hours \$686.40
Number of Individuals 10
Number of VISTAs 0

*This report does not include member's contributions at MCoC events.

**Value of hours is calculated at \$20.80 per hour, based on data from www.nhnonprofits.org.



Date Range
01/01/11 - 06/30/11

Manchester Continuum of Care: Report

Committees Selected
Homeless Liaison



Agency In-Kind Contributions*

Member Agency	Hours	Value of Hours**
Child and Family Services of NH	2.0	\$41.60
Harbor Homes	2.0	\$41.60
Manchester School District	4.0	\$83.20
Mental Health Center of Greater Manchester	7.0	\$145.60
New Horizons for NH	4.0	\$83.20
Southern New Hampshire Services	3.0	\$62.40
The Way Home	5.0	\$104.00
Unknown	2.0	\$41.60
VA Medical Center	1.0	\$20.80
YWCA	3.0	\$62.40

Total Cumulative Hours 33.00
Total Value of Contributed Hours \$686.40
Number of Agencies 10

*This report does not include member's in-kind contributions at MCoC events.

**Value of hours is calculated at \$20.80 per hour, based on data from www.nhnonprofits.org.

Strategy Report

The Committee Chair was asked to fill out the sections below. Committee members may also have had input on the below content, which was left at the discretion of the committee chair.

Accomplishments

- Identified new camps;
- Assisted with the NH Homeless Needs Assessment;
- Increased Outreach efforts through the Homeless Services Center;
- Provided input on Homeless Services Center Protocols and Policies;
- Outreach team has become much more cohesive and organized; and,
- Communication among the outreach team has become much more efficient and effective.

Challenges

- Reaching out to underserved populations has been difficult (e.g. refugee population);
- Not enough housing to refer clients to;
 - Specifically, not enough affordable housing for clients that are not/cannot work;
- Frustration with the economy and little opportunities for work;
 - This has also strained outreach workers and all positions in social services by adding on new and more responsibilities to their positions; and,
- No viable emergency shelters for families.

Committee Goals Next Half of 2011

- Increase efforts that are effective in reaching out to underserved populations (e.g. refugee population); and,
- Start another feedback group to gather more information from currently homeless individuals (i.e. in the past, a Veterans park group used to collect feedback from homeless individuals on all sorts of topics).