

Homeless Liaison Committee Minutes

Date and Time

Tuesday, February 15th 2011 12:00PM-1:00PM

Location

Homeless Services Center, 140 Central St, Manchester, NH

Attendees

David Carroll	Jocelyne Pinsonneault	Kyle Beaulieu
Izet Hamidovic	Kevin Kintner	Shane Fisher

Homeless Needs Assessment (HNA) and Point-in-Time (PIT) Count

- The committee will not be conducting their own HNA survey again
- Committee has offered to help with NH HNA
- Easier on the committee
 - Opens up for other projects
- Kyle Beaulieu will contact Bernie Bluhm
 - Need to know how we will be able to help
 - Bring the sheet of what agencies they will be surveying next time so that we can identify what committee member should be the contact for what set of agencies
- PIT Count
 - Conducting two annual counts now, City has asked to conduct a count during the summer
 - January and June

Outreach Safety, PIT Safety, and Homeless Services Safety

- PIT Count
 - Not pairing up police, mayor, etc with outreach workers
 - Might damage relationships with outreach workers and clients
 - Clients will lose trust
 - Should still involve those individuals
 - Just need to be sensitive during the formation of PIT groups
- Safety Concerns
 - Not going into abandoned building
 - No outreach safety concerns out of the ordinary
- Keeping track of places outreach workers visit
 - Pam Nordle has been organizing the outreach workers
 - Specific sites or people
 - Very helpful for the outreach workers
- David Carroll and Shane Fisher will talk to Jim Robertson about Homeless Services Center safety concerns
- Training Piece
 - Training volunteers and staff
 - Management team currently working on some of those issues
 - Creating an atmosphere of safety
 - i.e. welcoming everyone, treating everyone with respect
 - Builds an atmosphere of confidence
 - Training volunteers and building a larger volunteer base



- Not relying on 1 or 2 volunteers
- Possible Safety Committee?

Homeless Services Center

- When referring clients to David Carroll, refer to him as a “homeless outreach specialist”
- In one-on-one scenarios, using his full name would be appropriate

Job Training/Employment Opportunities

- Work Groups
 - Looking into the possibility of starting up work groups again

Action Items

- Kyle Beaulieu will contact Bernie Bluhm to identify status of NH HNA survey
- Kyle Beaulieu will contact Stephanie Savard about convening the Homeless Services Center Programming Committee for a special meeting regarding safety at the Center.

Minutes Prepared By

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MCoC Coordinator