

## Homeless Liaison Minutes

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### **Date and Time**

Tuesday, May 17<sup>th</sup>, 2016, from 11:00 am to 12:00 pm

### **Location**

New Horizons for NH, 199 Manchester St, Manchester, NH

### **Attendees**

Kevin Kintner, Nicole Clark, Julie Darling, Cheryl Hunt

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### **11:00 Meeting begins**

### **Organization Updates**

- I. New Horizons
  - a. Kevin shared with us a participant story about one individual in Manchester who has particular health and service needs. Committee discussed the need for greater collaboration within the CoC, particularly with these cases where there are these significant needs.
  - b. One of the problems that came out of this participant story is that the CoC currently lacks a working relationship with the hospitals in the area. In this individual's case, the hospital discharged him into the streets wearing scrubs. New Horizons doesn't have the capacity to take care of individuals who are unable to do basic care of themselves. The lack of public bathrooms in the city contributes to his problems.
  - c. Another individual has been to the ER 129 times since January of this year.
  - d. Kevin and Matt mentioned how this really shows the need for a CoC emergency response team to work with these hard cases.
  - e. Matt brought up a program currently being used by hospitals in the Seacoast region where 6 ER visits flags an individual as someone who might need help. The homeless and other social service agencies in the area then make contact with this person. We might want to reach out to this person in the future to present to our general assembly.
  - f. Kevin asked that we put this on the agenda for discussion on Thursday.
- II. Mental Health Center of Greater Manchester
  - a. The Mental Health Center will be opening a new housing project on S. Main St in July. This will add 20 units. These will be offered to people with disabilities, as referred by the Mental Health Center. The units are not specifically designated for homeless individuals.
  - b. The Center will soon be starting up its mobile community response team, responding to mental health crises. The Manchester police are partnering with the team to ensure safety.
- III. Coordinated Entry
  - a. Julie Darling, FIT's new Coordinated Entry person, came to our meeting. She will be working with other MCoC agencies to help divert and connect people with the resources they need, should they become homeless or are at risk.
  - b. She is currently working on a vulnerability index.
- IV. MCoC
  - a. Nicole gave an update on the Veteran Homeless committee, specifically that to anyone who comes across veterans in their services, it would be greatly helpful if you reach out to the VH committee and report some of their information. The VH committee will follow up.
  - b. The Leadership committee has recently begun looking at the Neighborhood Health Improvement Strategy as a possible guiding document for the MCoC. This would connect the MCoC with the Health Department in a solid relationship as well as opening other financial streams.
- V. Angies

- a. Cheryl Hunt gave an update on Angies. She has a good working relationship with Families in Transition currently, but notes that there is a long wait time to get her participants in (6 to 10 months as of now).

**12:05 Meeting Concludes**

**Minutes Prepared By**

Nicole Clark

Manchester Continuum of Care Coordinator, VISTA